

2024-2028

STRATEGIC PLAN



Novita

Novita delivers tailored support that enables people to live the life they choose. We know everyone's goals are different and no two journeys look alike. It's why we co-navigate a unique pathway with each client by exploring a wide range of disciplines and

services across all life stages to achieve whatever amazing means for them.

We are pioneers within the disability sector and use our depth of experience to guide every step forward for our clients, from how we approach therapy to our assistive technology innovations.

Individual impact is our truest measure of excellence. To us, success is the way our therapy services, community living,

group programs and technologies enable people to experience enriching relationships and enjoy a genuine sense of belonging. Our support assists clients to follow the pathway they choose, navigating life's unique challenges to bring their next accomplishment closer.

Integrity is evident in our everyday. Respect and accountability radiate through our actions and interactions. As a not-for-profit, we also partner with members of the community to raise awareness and vital funds to benefit people with disability.

At Novita, our life-changing services and supports celebrate diversity, champion accessibility and ingrain inclusivity because we believe all people play a part in shaping the society we share.

We embrace everyone for who they are and support each of our clients to achieve something amazing of their own.



Mission

To partner with and support people with disability, their families and communities to participate to their full potential and live the lives they choose.

Vision

To be one of Australia's leading partners of choice for innovative and practical disability, community, technology and living solutions.



Goals



Provide more people with the highest quality, family and person-centred products and services they need in a form that they want.



Build community understanding, acceptance and inclusion of people with a disability.



Ensure the rights, safety and dignity of our clients in all that we do.



Be at the forefront of innovation and global best-practice in the products and services we offer.



Build a workforce and culture that values teamwork, excellence, efficiency and effective outcomes, and is an employer of choice in our sector.



Act as one business with a common purpose, systems, and brand that provides a consistently superior customer experience.



Generate sustainable operating surpluses to enable constant reinvigoration of our capabilities for the benefit of people with disability of all ages.

Values

Our ICARE values guide our decisions, actions and behaviours day-to-day.

Integrity

Be honest and ethical in everything we do.

Commitment

Be passionate in what we do.

Accountability

Own our actions.

Respect

Value every individual.

Excellence

Make a positive impact.





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novita.org.au

